

- An “accommodation sector need analysis” survey is carried out with participation of 200 accommodation facilities, needs are determined, reports are prepared and sent to several institutions such as Turkish Union of Chambers and Commodity Exchanges, Ministry of Trade and Industry, VQA, Ministry of Culture and Tourism, contribution to establishment of policies in this field is achieved;
- An “accommodation sector group” of 10 representatives from major stakeholders is established, regular meetings are held, study the national competency preparation and create a draft of professional standard in the area of “Laundry Attendant” (level 2) and study the national competency in the areas of Front Desk Attendant (level 4) and Front Desk Manager (level 5).
- “ALTSO Voc-Test Center” is established, 2 personnel are assigned, they are trained on “personnel certification accreditation” and “ISO / IEC 17024” by TURKAK;
- For the “Personnel Certification Accreditation” over the published occupational standards of “Housemaid/House Valet (level 2), “Floor Attendant” (level 3) and “Front Desk attendant” (level 4) that will soon be approved as a national qualification, testing and evaluation materials are prepared; a testing committee of 6 persons is established; a test for 90 applicants is realized; TURKAK “Personnel Certification Accreditation” and VQA “Testing and Certification” authorization is obtained; certificates are given; it became the first authorized and accredited center in tourism sector for the region;
- Organisation Information System related to testing and certificating materials and datas is established, information security is ensured;
- Project web site is established;
- 3 “Raising Awareness on National Vocational Qualifications” and 1 “Tourism Vision” seminars are held, 350 people are reached;
- In further training programs under the body of “ALTSO Continuous Education Center”, priorities are given to those that comply with the national occupational qualifications;
- Dialogue and cooperation between project partners and stakeholders is developed, basis for new projects is established;
- ALTSO became a leading organization in NQS and EQF processes; contribution is made to Turkey’s harmonization with the EQF.